

BAHAMASAIR We don't just fly here. We live here.

BAHAMASAIR TICKET REFUND APPLICATION FORM

Date _____

Purpose: To obtain refund of unused Bahamasair tickets only.

TICKET #'s _____

Passenger Name(s): _____

Pay refund to: _____

*Telephone Contacts: _____ or _____(Cell)

*Email Address: _____

*Mailing Address: _____

Refund: Roundtrip / Partial From: _____ To: _____

Reason for Refund: Schedule Change UP Flight Cancelled Overcharged Double book
Refund Requested Other

Explain(Other) _____

I/We certify that the above information is true, and that I am/We are the owner(s) of the above ticket(s).

Passenger's Signature _____ Print Name _____

Passenger's Signature _____ Print Name _____

Tickets purchased by check/cash are refunded less applicable penalty within 20 business days of receipt of proper refund request and tickets, if already printed. **Tickets purchased by credit card** are refunded less applicable penalty within 7 business days of receipt of a proper refund request and tickets, if already printed. Credit Card refund will be repaid to the credit card used for the initial ticket purchase.

REFUND FEES:

INTERNATIONAL	Penalty Fee: \$ 85.00	Refund Fee: \$ 15.00	Total Fee: \$100.00
DOMESTIC	Penalty Fee: \$ 35.00	Refund Fee: \$ 15.00	Total Fee: \$ 50.00

Full refunds are given for Bahamasair Schedule Changes or Bahamasair flight cancellations for all ticket classes. Please refer to refund restrictions on your ticket receipt or online at Bahamasair.com. **Certain tickets are Non-refundable.**

Telephone: 242 702 4100 ext 2036/2037/2237 Fax 242 702 4188 Email: TicketRefund@Bahamasair.com
Attn: Refund Dept, Bahamasair Holdings Limited, Coral Harbor Road, P. O. Box N-4881, Nassau, Bahamas

REFUND WILL ONLY BE ACCEPTED BY FAX AT 242 702 4188 OR BY EMAIL WITH SCAN COPY TO TicketRefund@Bahamasair.com OR IN PERSON AT HEAD OFFICE (See below if fax/email is unavailable)

For Official Use Only:

Where a customer does not have access to a fax machine /email, while Customer waits for his/her original, Ticket agent may accept form but fax it immediately to Head Office or send a copy via company mail on next flight to Nassau if fax is not available.

Received By: _____ Date Received by Refund Dept _____ Refund Tracking # _____

Assigned To: _____ Date Assigned: _____